



David & Margaret  
Youth and Family Services  
*Renew Hope. Inspire Change.*

2016

**ANNUAL REPORT**





Philosopher Henri Bergson said that “to exist is to change, to change is to mature, to mature is to go on creating oneself endlessly.” Throughout our long history, we have changed and adapted David & Margaret Youth and Family Services to meet the evolving needs of the communities we serve. We started as an orphanage in 1910, and more than a century later, our experienced and highly trained staff serves almost 1,800 clients annually through 17 programs, covering a range of needs from newborns in foster care through mental health services for adults, whose family we are providing services to.

The most significant physical change to David & Margaret in many decades is the addition of Cedar Springs, offering permanent supportive housing apartment homes for youth transitioning out of foster care. This has been a vision of ours for the better part of a decade, and we are proud to announce that this 36-unit complex had its grand opening in October. There are 25 units for former foster youth aged 18-25, one for an on-site project manager, and 10 for families that need housing to stay together and supportive services for all to strengthen their self-sufficiency. Youth needing permanent supportive housing may

be placed at Cedar Springs from Los Angeles, San Bernardino, Riverside, Orange or Ventura Counties, so it serves most of southern California.

With the opening of Cedar Springs, David & Margaret now provides the majority of permanent supportive beds in the San Gabriel Valley for transitional age youth, and is one of the largest supportive communities for former foster youth in Los Angeles County and southern California.

We look forward to the companion piece of this project, the Youth Workforce Training Center, in 2017. It will provide new paid workplace training opportunities for current and former foster youth, as well as youth in our non-public school, who can move toward self-sufficiency by working and gaining skills in a real store and a real café. After all, as Gandhi famously said, “You have to be the change you want to see in the world,” and we want to give these youth the best start in independent life that we possibly can.

Charles C. Rich

**Charles C. Rich**  
Executive Director



# SOME NOTABLE PROGRAM HIGHLIGHTS

With your care, generosity and support last year, you helped make it possible to provide needed services to 1,790 clients (534 males and 1,243 females), from Newborn to senior citizens, through our 17 different programs.

267

clients received *mental health services* and have gained skills to become more self-sufficient.

9

clients attended informational meetings, workshops and art therapy to learn how to remain safe, cope and how to *avoid dangerous sexual exploitation*.

144

*at-risk youth* were provided *emergency shelter care* and are safe from the dangers of abuse, exploitation and homelessness.

8

clients participated in our *Anger/Drug and Alcohol Management (ADAM)* classes supported in part by the City of Claremont have reported a new awareness of the dangers and have made changes to such behaviors.

226

*foster children* continue to thrive in loving certified *foster homes*.

41

clients have received *Learning Enhancement Center (LEC)* assistance for their learning and processing difficulties and report improvement.

92

participants in the *Transitional Living Program* are *working toward independence*, not homelessness, and 100% of the participants are currently employed or in school.

3

clients were matched with *mentors* who provide a positive role model, share their knowledge and expertise, and introduce varied community events and experiences.

31

young women attended our *Joan Macy School* and have stabilized their educational experience.

# SUCCESS STORIES



**CHRISTINA, a former resident:**

*“I lived in a few cottages and group homes at David & Margaret, but I can say that the one that helped me the most was Mueller Cottage. When I moved there, I really wasn’t in a great place. I took my anger out on anyone and everyone; hitting the walls and cutting on myself just to seek attention. Even after I got the attention that I was searching for, I still would find myself doing those hurtful things. I’m not really sure why I kept doing what I was doing, and I was tired of being the one that the staff always had to look after.”*

*“I decided I wanted to change. I began talking to the case manager and asked what I needed to do. She simply said that I should let everything out and say what was on my mind. As I started to just let it all spill out, and afterwards I felt a lot better.”*

*“Even though I still had a habit of letting my anger out in the wrong ways, it helped me to tell the staff every time I did something harmful to myself. As time passed, the staff stood by my side and I made it through those difficult times. With lots of thanks to the staff, I can say that I am very proud of myself for taking that big step. Now, I actually feel really good about myself.”*



**CHELSEA, a former resident and Joan Macy School student:**

*“I’ve only been here at Joan Macy for a couple of months, but in the time I’ve been here I’ve already learned so much. All of the school staff here have been amazing, and if it weren’t for them, I probably would not have done as well as I did. I would like to thank our principal, Mrs. Duran, and my homeroom teacher, Mrs. Miranda, for helping me earn all of the credits needed to graduate. I would like to thank our school staff that works in the office, Ms. Kirk, Mrs. Enriquez and Mrs. Jack, for putting up with me being tardy to school very often. I would like to thank the David & Margaret’s staff in Turner and Tarr Cottages for helping me out.”*



# PROGRAM PROFILES







# RESIDENTIAL PROGRAM

We currently operate four Residential cottages for female youth ages 11-19. These include Turner, our recovery cottage, which houses our state-certified substance abuse program; Tarr, our emancipation cottage, which houses our youth ages 16-18 who are preparing to transition from the foster care system and into independent life into the community; and Wynn, which houses our Children's Residential Intensive Services (ChRIS) program clients. Our cottages are the heart of the home-like environment we have strived to provide to our residents over the years.

## DEMOGRAPHICS

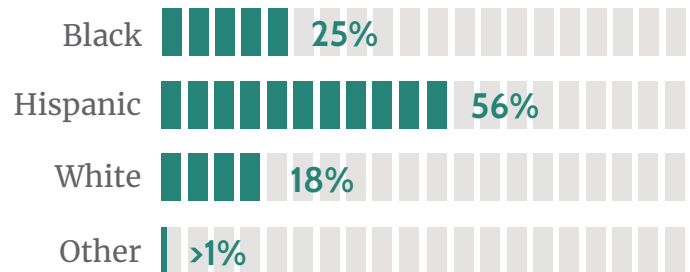
80

Number of youth served (unduplicated)

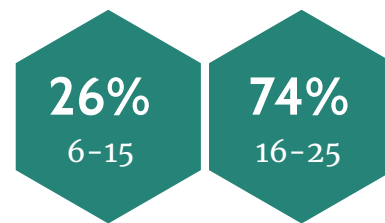


100%

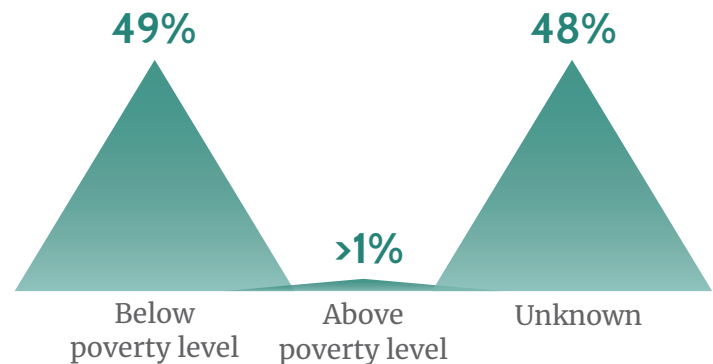
## ETHNICITY



## AGE



## SOCIOECONOMIC STATUS



## DEMOGRAPHICS

144



Number of youth served  
(unduplicated)

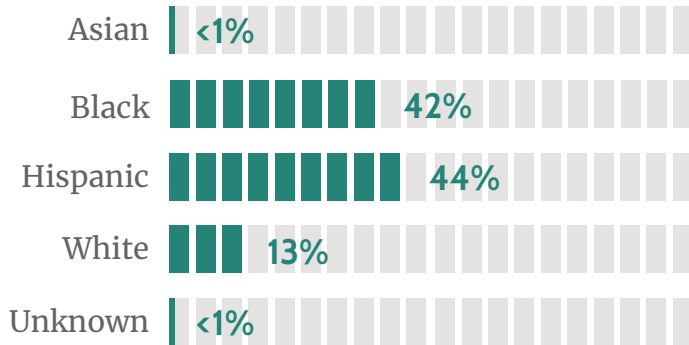


99%

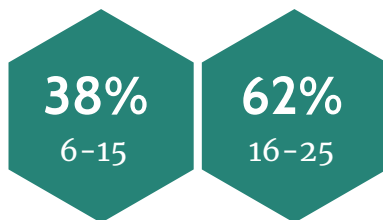


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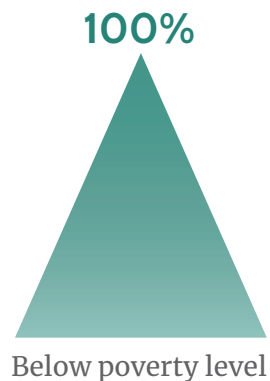
## ETHNICITY



## AGE



## SOCIOECONOMIC STATUS



# SHELTER CARE PROGRAM

This 10-bed, 30-day emergency shelter provides temporary sanctuary for girls ages 11-19 who have been taken into protective custody or who are dependent children of the court awaiting placement in a safe environment. The program aims to provide crisis stabilization in a temporary, safe, and caring shelter with a concerted attempt to minimize the mental and emotional trauma experienced by each youth. We also provide a treatment oriented setting where emphasis is placed on providing children with a supportive therapeutic milieu in which the trauma experienced as a result of having been abused, neglected, abandoned, or runaway from and/or detained from a previous placement is immediately addressed.



## MENTORING PROGRAM

Our Mentoring Program is designed to match clients and residents at David & Margaret with suitable and responsible adult mentors. We run a highly structured program including initial and ongoing training for mentors and supervision of the mentor matches. The mentoring match is relationship-based, and focuses on the development and growth of the relationship instead of focusing on academics or other activities.

### DEMOGRAPHICS

3 

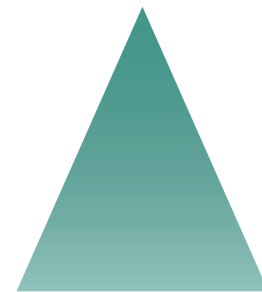
Number of youth served  
(unduplicated)



100%

### SOCIOECONOMIC STATUS

100%



Below poverty level



## DEMOGRAPHICS

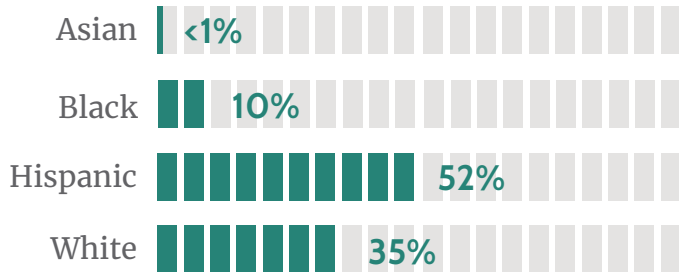
31 

Number of youth served  
(unduplicated)



100%

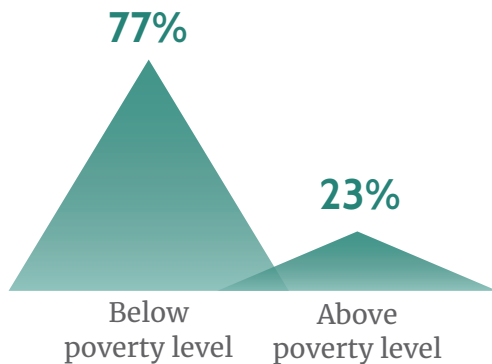
## ETHNICITY



## AGE



## SOCIOECONOMIC STATUS



# JOAN MACY SCHOOL

Joan Macy School is a specialized, non-public school for at-risk adolescent girls in our Residential Program as well as community students in grades 1-12 referred by local school districts. It is certified by the California Department of Education to provide special education, behavior intervention, counseling, and guidance. We also provide language and speech development in accordance with each student's individualized educational plan. Our students may have been identified as displaying emotionally difficulties, having a learning disability, or displaying maladaptive behavior. Many have anxiety, hyperactivity, impulse control disorders, an array of emotional difficulties, auditory and visual processing delays and behavior disorders.

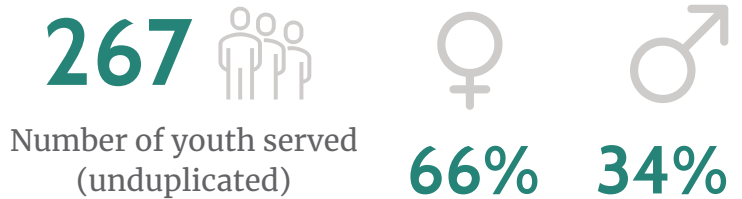




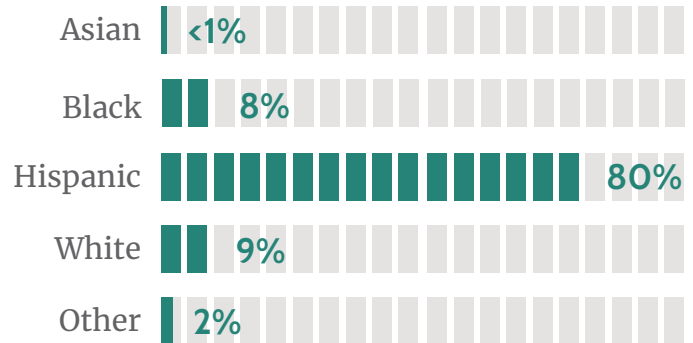
# MENTAL HEALTH SERVICES PROGRAM

D&M has a contract with the Los Angeles County Department of Mental Health to provide outpatient mental health services to full-scope Medi-Cal eligible youth up to age 21. The program is able to provide the following services to meet a child/youth's individualized treatment needs. Our Mental Health Services Act (MHSA/Prop. 63) Full-Service Partnership Program is an intensive services program for clients ages 0-15 and includes, but is not limited to, 24/7 crisis intervention, possible services for caregivers, and flexible funds, which can be used to provide services and/or needed supplies for the caregiver and/or youth. The program also has the capability to provide services to non-Medi-Cal eligible youth.

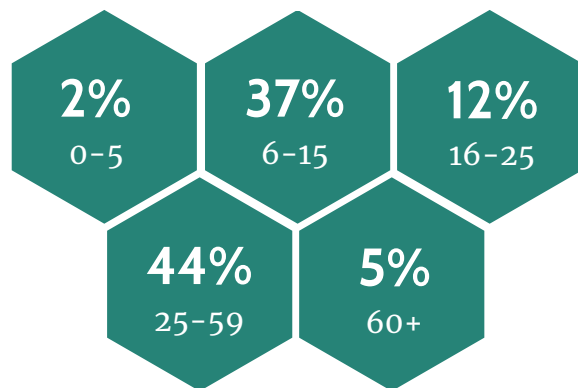
## DEMOGRAPHICS



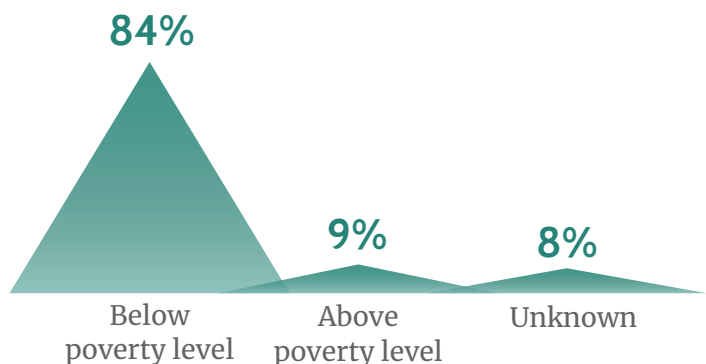
## ETHNICITY



## AGE



## SOCIOECONOMIC STATUS





## DEMOGRAPHICS

216



Number of youth served  
(unduplicated)

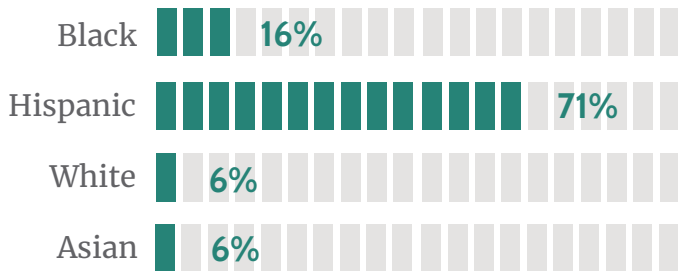


52%



48%

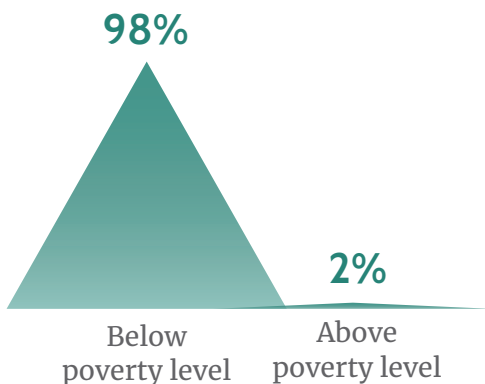
## ETHNICITY



## AGE



## SOCIOECONOMIC STATUS



# FOSTER FAMILY AND ADOPTION SERVICES (FFA)

FFA offers three programs: regular foster care, adoption and treatment foster care, including foster parent training and foster home certification. Our foster-adoption program is designed for foster parents who want to move towards adoption. Thousands of children in Southern California need safe, nurturing homes. Most of all, they need loving care, guidance and commitment. We work in collaboration with Los Angeles, Orange, San Bernardino and Riverside counties to place children awaiting homes.





# TREATMENT FOSTER CARE PROGRAM

Our treatment foster care program provides specialized training to equip foster parents to meet the needs of our clients who require a higher level of care.

## DEMOGRAPHICS

10 

Number of youth served (unduplicated)



80%



20%

## ETHNICITY

Black  20%

Hispanic  70%

White  10%

## AGE

90%  
6-15

10%  
16-25

## SOCIOECONOMIC STATUS

50%

50%

Below poverty level



Above poverty level



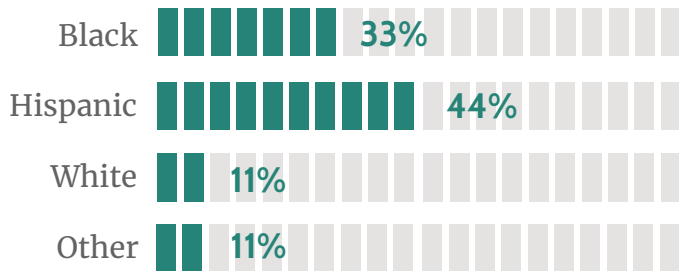
## DEMOGRAPHICS

9 

Number of youth served  
(unduplicated)

 66%  44%

## ETHNICITY



## AGE



## SOCIOECONOMIC STATUS



# TRANSITIONAL HOUSING PROGRAM (THP)-PLUS

Our Transitional Housing Programs aim to reduce homelessness among current and former foster youth by providing access to safe, affordable, and supportive housing for youth transitioning out of the foster care system. The program provides job training, educational support, case management, and counseling. Our programs include Transitional Housing plus supportive services (THP-Plus), Transitional Housing, supportive services, plus foster care (THP+FC), and Supervised Independent Living (SILP).



# TRANSITIONAL HOUSING PROGRAM + FOSTER CARE (THP + FC)

THP+FC provides supportive housing for youth who are in foster care ages 18-21.

## DEMOGRAPHICS

61 

Number of youth served (unduplicated)



49%



51%

## ETHNICITY

Asian  <1%

Black  28%

Hispanic  56%

White  5%

Other  10%

## AGE

100%

16-25

## SOCIOECONOMIC STATUS

100%





Below poverty level



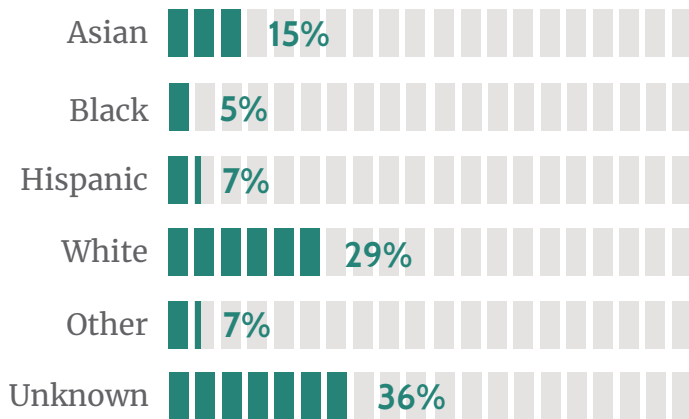
## DEMOGRAPHICS

**41** 

Number of youth served  
(unduplicated)

 **46%**  **54%**

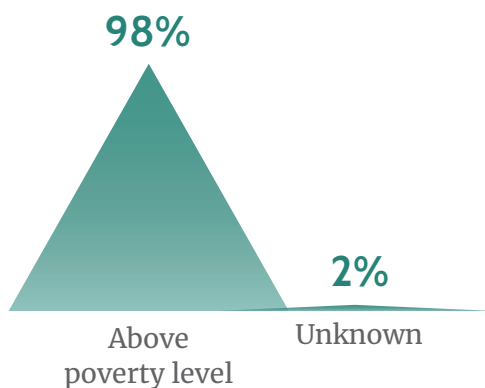
## ETHNICITY



## AGE



## SOCIOECONOMIC STATUS



# LEARNING ENHANCEMENT CENTER

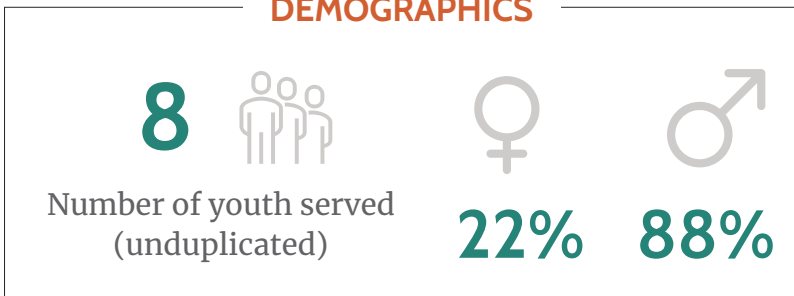
Our Learning Enhancement Center (LEC) has helped hundreds of children and adults turn their learning disabilities into abilities. We accomplish this by training the brain to accurately and effectively take in information, process it, and respond appropriately. We help our clients by evaluating visual, auditory, and motor skills. Based on the results of assessments, individualized programs are developed to target areas of need. The LEC has offices in La Verne and Pasadena.



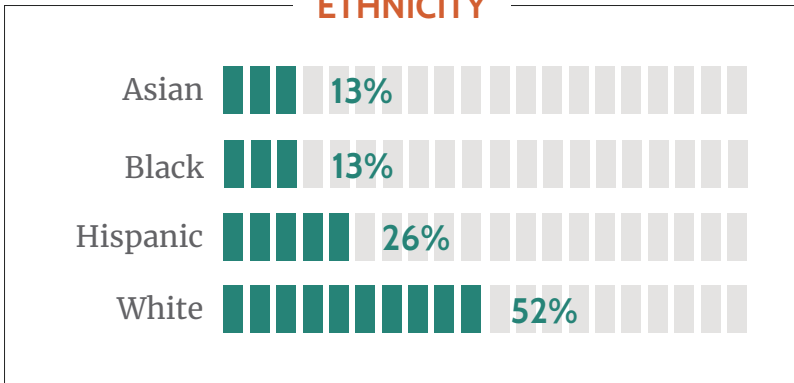
# ALCOHOL, DRUG AND ANGER MANAGEMENT (ADAM) PROGRAM

ADAM offers early intervention classes for teenaged and pre-teenaged children who struggle with drugs and alcohol and/or exhibit violent tendencies. This multi-week educational program also is offered to students in the Claremont and Pomona school districts.

## DEMOGRAPHICS



## ETHNICITY







## WORD ON THE STREET (COMMERCIAL SEXUAL EXPLOITATION OF CHILDREN) PROGRAM

### DEMOGRAPHICS

9 

Number of youth served  
(unduplicated)



100%

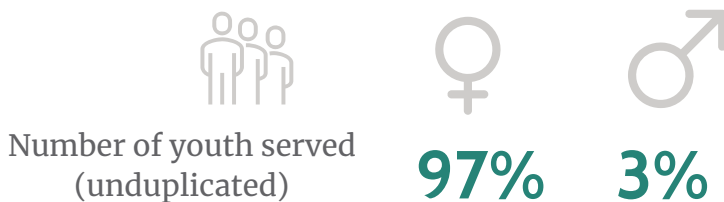
Commercial sexual exploitation of children (CSEC) is criminal practices that demean, degrade, and threaten the physical and psychosocial integrity of children. This program offers psychoeducational and process-oriented groups for prevention and recovery of CSEC. Girls Circle is designed to promote resilience and connection toward the development and enhancement of strength, courage, honesty and communication. There are two recovery programs: one is designed to address the 'mind control' aspects of exploitation, while the other addresses both post-traumatic stress disorder and substance use/abuse.



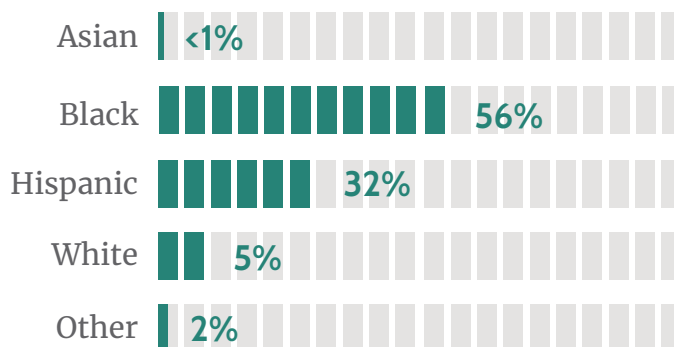
# TRANSITIONAL SHELTER CARE

We provide a homelike environment on a beautiful, tree-lined campus for girls ages 11-21 have been placed in the foster care system but need a place to stay while awaiting another placement. They live in safe, secure cottages with round-the-clock, trauma-informed, therapeutic care provided by case workers, who help provide the support they need to rebuild the resiliency to rejoin their families and communities. We offer a 10-bed, 72-hour emergency shelter, and a 6-bed, community based, 72-hour shelter.

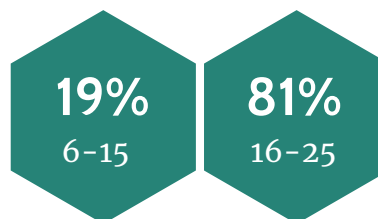
## DEMOGRAPHICS



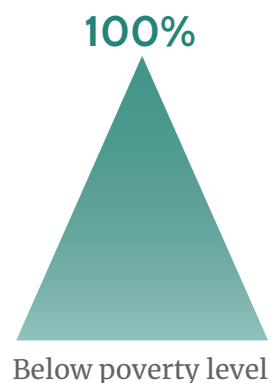
## ETHNICITY



## AGE



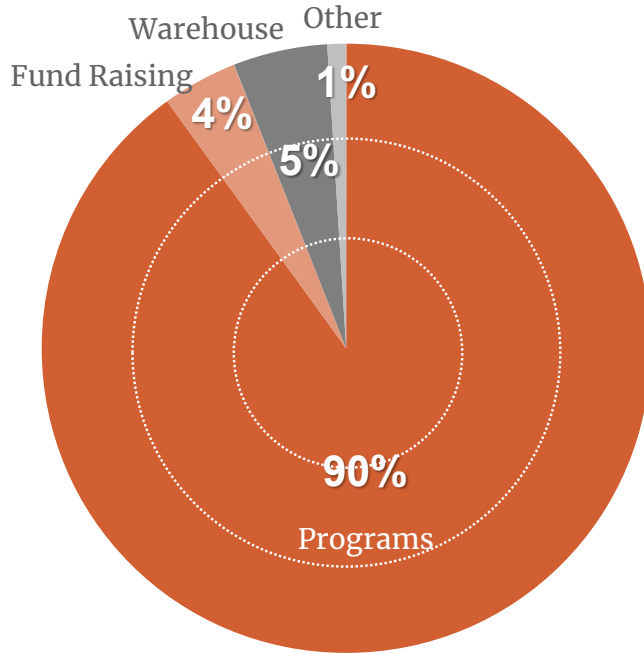
## SOCIOECONOMIC STATUS





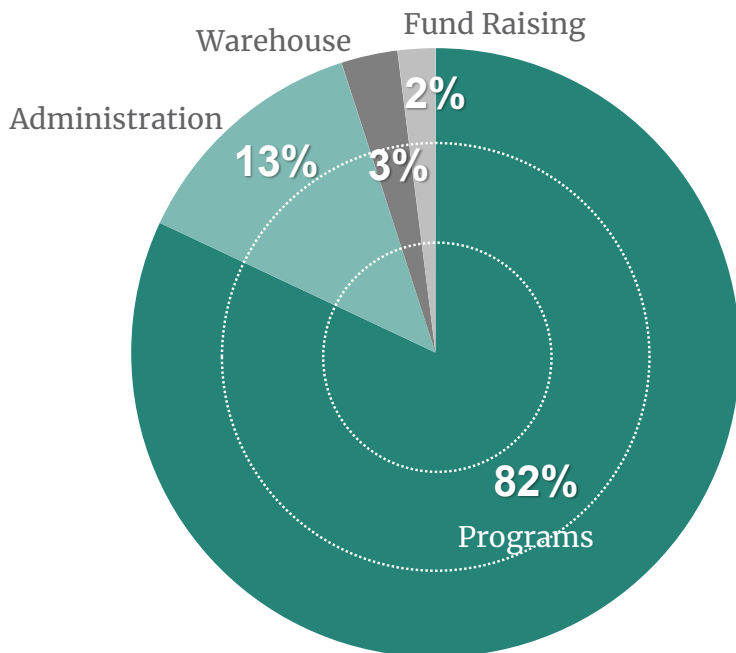
# INCOME AND EXPENSES

## INCOME



ASSET TYPE	AMOUNT
Programs	\$13,799,987
Fund Raising	\$612,500
Warehouse	\$729,768
Other	\$243,707

## EXPENSES



ASSET TYPE	AMOUNT
Programs	\$12,679,930
Administration	\$1,927,097
Warehouse	\$519,062
Fund Raising	\$242,974

# DONORS

## \$10,000.00 +

Carl Wynn Foundation  
Change A Life Foundation  
Helen V. Brame Trust  
In-N-Out Burger Foundation

Kaiser Permanente Baldwin Park  
Kaiser Permanente Ontario  
The Ahmanson Foundation  
The Rose Hills Foundation

The Sacchi Foundation  
Walmart Foundation  
Wayne DePry  
Women's Division

## \$5,000 - \$9,999

Anne Nichols  
Attorneys At Law  
Brian Bowcock  
Brian Watkins  
Cindy Walkenbach  
Claremont UMW  
Cliffside Enterprises  
County of Los Angeles  
Darcy Coulter  
DaVita HealthCare Partners, Inc.  
Ecolab  
Edison International  
Eloise Cadman  
Epworth UMC  
First UMC  
First UMW, Glendale

Huntington Culinary  
Inland Empire United Way  
Investors Team Realty, Inc.  
Jerry Watkins  
Judy Cosgrove  
Kris Swaim  
La Verne Heights Presbyterian Church  
Larry Shovel  
Leon V Jones  
Lynn M Takaichi  
Michael Cunningham  
Michelle Andre  
Peg Jones  
Pomona Unified School District  
Retailers of Gov't Surplus and General  
Merchandise M&I Surplus, Inc.

Robert A Dalton  
Sabina Sullivan  
Sean Dayani  
Sharon Nagel  
St. Mary's Montessori School  
The Law Office of Karen Zubiata-  
Beauchamp  
The TJX Foundation, Inc.  
The UMC General Council on  
Finance and Administration  
Thomas Osborn  
Timothy Evans  
Tower Escrow, Inc.  
Truist  
Tutti Mangia Italian Grill, Inc.  
Winners Circle Resort

## \$1,000 - \$4,999

Bay Alarm Company - Ontario  
Bruce Congalton  
California Community Foundation  
Carrie Garrett  
Charles & Barbara Rich  
Community UMW Pacific Palisades  
CROSSLINQ, INC.  
Dream Realty Asset Management  
Ellenor Hodson  
Fallbrook UMW  
Gary and Lori Charlebois Pension  
Portfolios  
Gina Kim  
Helen E Mcvey

Howard Scriven Jr.  
J. Stewart Kreiss  
Jack & Jill of America Pomona Area Chapter  
James Rayburn  
Jim Byerrum  
Joan Fish  
John T Genest  
Joseph Vallecorsa  
Karen Nehrenz  
Karen Pritikin  
Knollwood UMC  
L&G Enterprises  
Lilith Barholm  
Louise Adlof

Michael Miller  
Nicole Oliver  
Romeo E. Salon  
Ronn Hosmer  
St. Paul's UMC, San Bernardino  
Steve Heide  
Temple Beth Israel  
The U.S. Charitable Gift Trust  
Total Wine & More  
United Methodist Women Almansor  
United Way California Capital Region  
Walton Construction Services  
West Los Angeles UMC  
Westwood UMC

## \$101 - \$999

Adreaon Hardy  
Alan Jack  
Allyn D Reed

Angela Binder  
Anthony's Carpet  
Barbara Steen

Blasser Law  
Bonita Council PTA  
C/O Cybergrants, Inc. Morgan Stanley



## \$101 - \$999

Carol Mailander  
 Catherine Fabiitti  
 Chatsworth UMW  
 Chino UMW  
 Claudia Farmer  
 Cynthia A. Kunisaki  
 Daniel Dallenbach  
 David Bosson  
 David Candelaria  
 David M Smith  
 David McIntosh  
 DD&H Investment, Inc.  
 Desyl E Neel  
 Donald Kendrick  
 Donate Well  
 Donna Libutti  
 Dottie E Rountree  
 Doug Marshall  
 El Segundo UMC/UMW  
 Elaine Ruffner  
 Ernest Vander Poorten  
 Eva Anda-Shatkin  
 Fanning Oakley  
 Fidelity Charitable Gift Fund  
 First Filipino-American UMW  
 First UMW, Redondo Beach  
 Fred M Beck  
 GEO-CORP, INC.  
 Gerald Maxwell  
 Gerald R. Crosswell  
 Geraldine Losquadro  
 Gerard M Jensen  
 Glesener Pharmacy Inc.  
 Gloria Malveaux

Grace Church of Glendora  
 Haugh Performing Arts Center  
 Helen Ree  
 Hemet UMW Hemet UMW  
 Howard Roth  
 Jane Stewart  
 Jean Kang  
 Joanne Ward  
 Joey Castro  
 Judy Marie Nelson  
 Julie Griffith  
 Kathleen Fariss  
 Kathleen R Wessels  
 Kenneth Ellis  
 Knights of Columbus  
 Laguna Beach UMC  
 Lance McCoral  
 Lewis Family Playhouse  
 Linda C Roberts  
 Loretta Fobert  
 Los Altos UMC  
 Ludwick Family Foundation  
 Lynda Mulhall  
 Marilyn L. Whitney  
 Mario Garcia  
 Mary Ann Heintzman  
 Masonry, Inc.  
 Michael Urquidez  
 Micky's Jewelry Studio  
 Mingei International Museum  
 N.J. Croce Co.  
 Norman Ellis  
 Northridge UMW  
 Panis Angelicus

Pasadena Ice Skating Center  
 Patricia D Guild  
 Patricia Gardenia UMW  
 Paul Sandiforth-Hannah  
 Pet Bath USA  
 Phoebe A Miyamoto  
 Progressive Athletics International  
 ResCare HomeCare  
 Robert Johnston  
 Robert Shaw  
 Samuel K. Kang  
 San Dimas Senior Citizen-Bingo Fund  
 Sea World  
 Shaida Dadabhoy  
 Sheila Davis  
 Shepherd of the Valley, UMW  
 Six Flags California  
 Solutions Insurance & Financial Services  
 Soroptimist International of Pomona & Claremont  
 Stephen F. Patterson  
 Sue E Fritsche  
 Sunbelt Business Brokers  
 Susan Boyer  
 Susan C Hume  
 Teodoro Ramirez  
 The Community Foundation  
 Tim Carney  
 Timothy Hanlin  
 U.C.L.A Athletics for Youth  
 Universal Studios Hollywood  
 Victorville UMW  
 Westlake Village UMC

## Up to \$100

A/A Panel-Alchol Anonymous  
 Abinet Bekele  
 Agnes Arnold  
 Alex R. Sanchez  
 Alhambra First Methodist Foundation  
 Alice Escalena  
 Allison F Struble  
 Allstate The Giving Campaign  
 Alyssa Ponce  
 Amazon Smile  
 Amelia Laurenson Dallenbach  
 Andrea Williams  
 Ann A Gipple  
 Ann Murphy

Aromatique  
 Arthur B. Kessler  
 Augrea Garcia-Leal  
 Babette Faure  
 Becky Arzaga  
 Ben Bolliger Productions, Inc. Candlelight Pavillon  
 Bertalidia Medina  
 Beverly O Kottkamp  
 Beverly Oliver  
 Big Spring United Methodist Women  
 Brian Pearson  
 Bruce Moore  
 C. Halloran  
 Caffè Allegro

Carl Williams  
 Carmella Long  
 Carol Amico  
 Caroline D'angelo Order of The Eastern Star Chapter  
 Catherine Shehan  
 Charles E Hepperle  
 Cheryl A Ross  
 Cheryl Kroll  
 Cheryl Ortenburger  
 Chester Ady  
 Chino UMC  
 Chris Lancaster  
 Christ Church by the Sea UMC

## Up to \$100

Christine Alderson  
Citrus Veterinary Clinic  
City of Glendora Employee  
City of La Verne  
Claudia Cardona  
Claudia Morales  
Claudia Murillo  
Combined Federal Campaign of Greater SoCal  
Concepcion Ross  
Corrina Robles  
Cynthia Kayer  
Cynthia M. Corralejo  
Cynthia Yanez  
Dan Domonoske  
Dan Fernandes  
David E Steybe  
Debra Zoppi  
Deepa Rangan  
Del Rosa UMW  
Delora M Brown  
Denise McGovern  
Denisse Torres  
Dennis L Creary  
Dennis R. Partenheimer  
Diane Temple  
Dinnia Benjamin  
Dixie Martinez  
Donald M Grant  
Doralyn Clauson  
Doretta R. Gillott  
Dori Lewis Smith  
Doris Johnson  
Dorothy Doring  
Dorothy R. Wallingsford  
Downey UMW  
Edible Arrangements  
Edith K. Burchell  
Edith V. Voelkel  
Edward Gohn  
Eileen O'Rourke  
Elizabeth Jean Pryor  
Elnora S Caffrey  
Elvia Hagerty  
Employee Giving Campaign AT&T United Way  
Endurance Services Limited  
Erica Alade-Fleming  
Espiau's Restaurant & Cantina  
Evelyn Diaz Brown  
Exxonmobil Foundation  
Fairplex  
Felicia Hernandez  
Florence Hanson  
Frank A Smith  
Frank Richards

Gail Zubiarte Hartman  
Grace UMC  
Gwen Carr  
Hanna Sack  
Helen D Davis  
Helen Hasselschwert  
Helen Taylor  
Henry Jefferson  
Hibshman Trading Corp.  
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