



ANNUAL REPORT

2017



Letter from the Executive Director

Youth transitioning out of foster care are a tremendously at-risk population. Having inadequate life and job skills, more than half eventually end up homeless and prey to crime, sex trafficking, or prison. While David & Margaret Youth and Family Services has for many years provided services for at-risk youth, we're pleased to say that in 2017 we have been able to offer more needed programming than ever before.

The Store @ David & Margaret, along with our latest addition, Dave & Maggie's Café, debuted this year as part of the new Youth Workforce Training Center at 1351 Palomares Ave., on our south campus. The Center is the companion piece to Cedar Springs Apartments (which opened last year on our campus for transitional age youth) and make up the primary components of our social enterprise. This provides internship opportunities for youth aging out of foster care, while also generating revenue to support the programs of David & Margaret.

Two common definitions of the word 'store' are 'accumulate' and 'supply.' It can also mean 'value or importance,' as in setting great store by something. The Store @ David & Margaret – the new name of our long-time community favorite, the Bargain Boutique – embraces all of these meanings.

Together, the Store and Café provide paid workplace training opportunities for current and former foster youth, as well as youth in our non-public school. They can move toward self-

sufficiency by working and gaining skills in these real retail businesses that are both open to the public.

It's important that these vulnerable youth have their first work experiences in a friendly, nurturing work environment. Due to the nature of the foster care system, many have never had the opportunity to hold a job and don't know what to expect, or what is expected of them. Our employment coach supplies each one with up to 20 hours of one-on-one guidance before they even set foot on a job site. Then, they can progress to an internship in the Store or Café, and from there, perhaps with one of our partner businesses in the community, or a job they choose on their own.

Working closely with transitional age youth helps to ensure they understand the importance of small but valuable things that those of us who have been working for a while take for granted – such as how to dress, talk to customers and fellow employees, and to call in if they are sick. In this way, they can accumulate experience before they make their own way in the workforce.

We're pleased and proud to be one of the largest such programs for foster youth in Southern California, renewing hope and inspiring change in members of the upcoming generation of workers and leaders in our communities.

Charles C. Rich

Charles C. Rich, Executive Director

Philosophy of Care

David & Margaret's programs are built around a person-centered philosophy recognizing that every person is wonderfully unique. We believe those we serve are the experts and key decision makers in their recovery process and our mission is to support them in their life's journey by working collaboratively with them, their community, and their family supports and resources. We do this, remaining committed to the important core values upon which we were founded. Among the most important of these are integrity, mutual respect, knowledge, teamwork, choice and accountability, safety and service.

DAVID & MARGARET VALUES



INTEGRITY

model expectations, perform duties under guidelines of "best practices," honest discussion of issues, openness, fiscal responsibility

MUTUAL RESPECT

respect diversity of opinions, value cultural ideals, focus on strengths, listen, work to resolve differences with dignity, respond in a timely manner

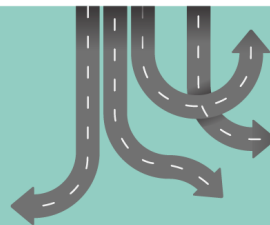


TEAMWORK

together there is strength, no one is alone, each voice is important, listen to all sides of an issue and help make united decisions, foster open communication, develop and sustain positive family and community connections

KNOWLEDGE

teach through instruction and role modeling, teach and encourage making wise choices, empower self-determination, instill desires to be a life-long learner



CHOICE & ACCOUNTABILITY

value ability to choose, ensure active participation in treatment planning, understand and follow accepted agency policies and procedures, be accountable for choices, hold self and others accountable

SAFETY

develop a safe, caring environment and communication patterns



SERVICE

learn by teaching others, heal by helping others



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Thank You to Our Staff

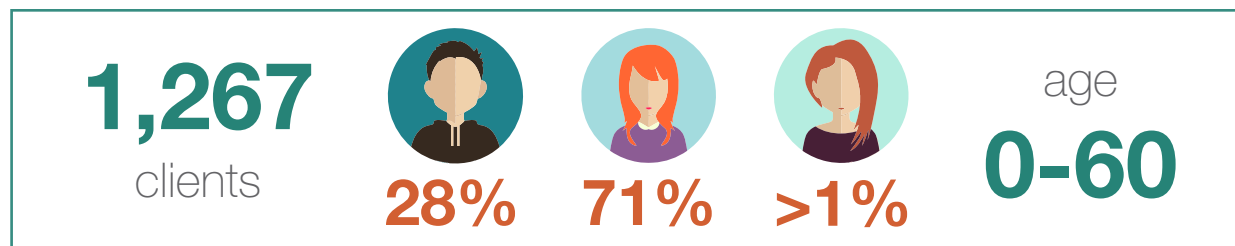


None of the work that David & Margaret does would happen without our caring staff of some 300 employees. Whether they are specialists or support staff, long-timers or new hires, each brings with him or her a dedication to their profession and to the individuals and families we serve. We are proud to call them part of the family, and thank them for their dedication to renewing hope and inspiring change in all that they do.



Some Notable Program Highlights

With the care, generosity and support of our community, 1,267 unduplicated clients (28% males, 71% females, less than 1% transgender), from newborn to more than 60 years of age, received services through our programs during 2017.



202

consumers received vital **mental health services** but when including those whom also participated in family therapy this number increased to 301.

37

foster children continue to thrive in loving certified foster homes, and all emancipating foster youth had a high-school diploma or equivalent at the time of discharge from the program.

54

young women attended our **Joan Macy School** and have stabilized their education.

56

youth received **Designated Instructional Services** counseling as part of their **Individualized Education Program**.

72

participants in the **Transitional Living Programs** are working toward independence, not homelessness, and 100% of the participants are currently employed or in school. All who 'graduated' from the program were able to maintain permanent housing for at least six months.



15

youth aging out of foster care gained **real life work experience** through paid internships and had access to career coaching.

280

at-risk youth were provided **emergency shelter care** and are safe from the dangers of abuse, exploitation, and homelessness.

12

clients from many walks of life have received **Learning Enhancement Center (LEC)** assistance for their learning and processing difficulties and report improvement.



PROGRAM Profiles



Residential Services



Residential Program serves all that identify as girls or young women ages 11 to 19 who are referred by county Departments of Children and Family Services, Mental Health, and Probation. Special program features include a calm, homelike suburban setting, individual, group and family therapy, addiction recovery therapy, and more. It includes an emancipation program that works to support the youth in developing specific skills; a program that provides intensive treatment services to youth who have experienced sexual exploitation, a 30-day shelter program to stabilize a youth and assist in transitioning into a regular placement, and a 72-hour temporary shelter care program to house youth until the right placement can be found for them.



I was 13 when I was placed into the foster care system. David & Margaret was my fourth placement in less than three months. I was an emotional wreck, and on top of that, I didn't know how to read. I'd been in Special Education classes since 3rd grade. It was during my time at David & Margaret that I found myself, I found family, I found basketball, and learned how to read. After 10 months of living at David & Margaret, I was moved back to my home town into another group home. I took the tools with me that I learned here, and remain in contact with some of the staff. I love David & Margaret, when I step on that campus I feel safe, protected, and with a sense of peace."

-- from Alicia, a former resident

Total: **107**

Gender



98%



2%

Ethnicity



African American
36%



Hispanic / Latino
50%



Caucasian
12%



Other / Multicultural
2%

Language Preference



97%



3%

Age

6-15
16%

16-25
74%

Economic Status

Below Poverty **100%**

30-Day Shelter Care



The 30-Day Shelter Program serves those that identify as female and foster youth, ages 11 to 18, for up to 30 days, providing therapeutic services, an academic program, and the opportunity to transition to our Residential Program.

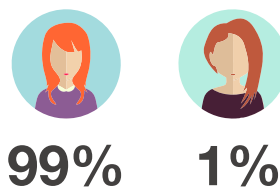
“

I have a youth who was just accepted into a Transitional Housing Program and will move into her new apartment tomorrow. She started in the 30-day shelter, finished all the terms of her program, and is on track to graduate from high school next semester. She has really worked hard since she was admitted into our shelter and eventually our Residential Program. She has struggled at times but overcame all of her obstacles and is successfully moving on with her life.”

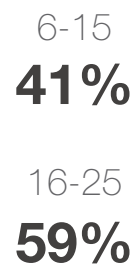
– Juan Gomez, case manager, Transitional Shelter Care

Total: **113**

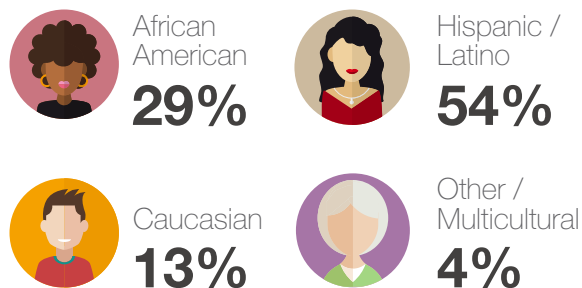
Gender



Age



Ethnicity



Economic Status



Language Preference



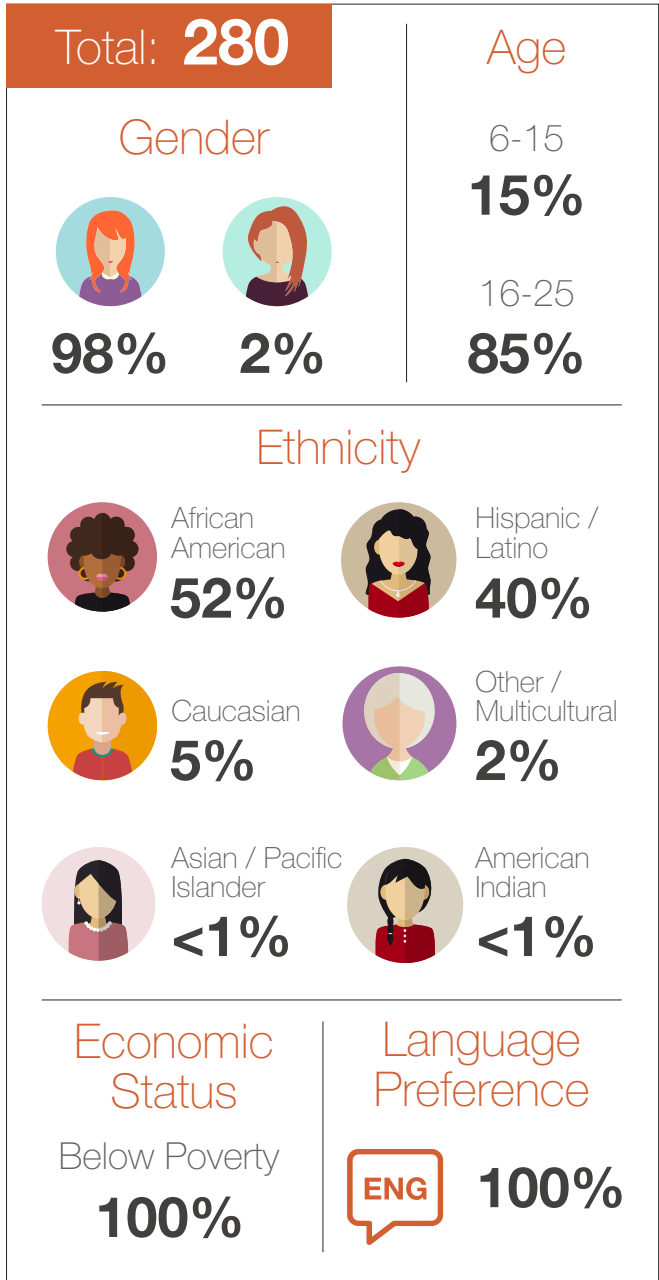


Transitional Shelter Care

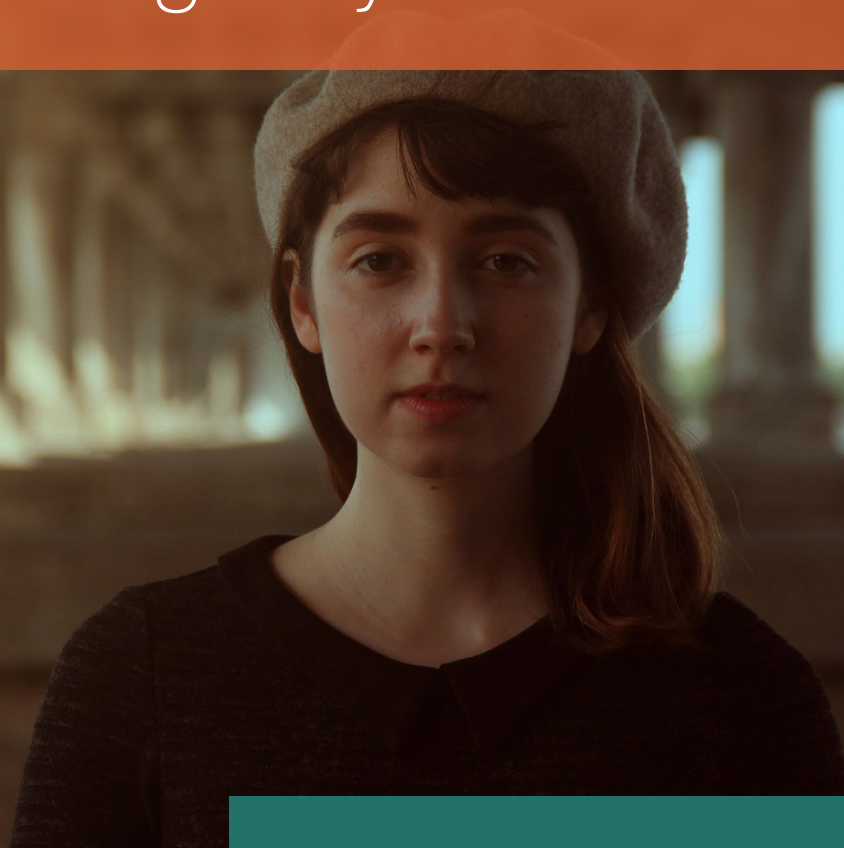
“

DB, a youth with heavy involvement in the life, was manipulated and trafficked by her pimp. She was known as a chronic runaway and at high risk to catch a deadly disease or overdose on drugs. The many times that she came to our shelter, the staff had always treated her with respect, offered support, and assisted her with the many needs of a teenager who was bouncing around from place to place. DB was brought back to us again and was told that we were so happy that she arrived back safely. This time around, she opened up and allowed us to work with her. We gave her support and informed her of placement options that she could choose from. She chose to stay at David & Margaret. She was accepted to our Residential treatment program after a few days in the Transitional Shelter Care cottage. TSC staff continue to follow up and check in with the youth once she moved over to the Residential program to provide support. DB has completed the requirements to obtain her high school diploma and successfully got a job at a local restaurant. As a result of her intense focus and determination to succeed, and with the additional advocating from both TSC and Residential staff, DB was accepted into our Transitional Housing Program. She is thriving and is commended by staff daily on campus. She continues to work part time at the local restaurant and is attending classes at Citrus College. Her success story is still in the making”.

-- Nick Tran, program manager, Transitional Shelter Care



Emergency Shelter Care



This program provides housing, case management, and mental health services to youth up to age 18, until an alternative placement setting can be found.



What I enjoy most about working at David & Margaret is the population we serve. They never experienced what it's like to be kids or never received a kind word. It's so gratifying to see their shocked reaction when they realize that they're safe or when they get the basics that we take for granted. To give them this life is awesome. These kids have been through so much."

—Sergio Castaneda, counselor supervisor

Total: **293**

Gender



30%



70%

Ethnicity



Hispanic / Latino

99%



Other / Multicultural

<1%

Language Preference



99%



<1%

Age

6-15

27%

16-25

73%

Economic Status

Below Poverty

100%

Social Enterprise



THE STORE @ DAVID AND MARGARET



Since 1990 the Store had served as a resource for low-income families and bargain hunters alike. You never know what amazing deal you will find with new shipments of merchandise arriving frequently.

Youth aging out of foster care face many obstacles. Your patronage of the store creates new pathways and new opportunities for them as they age out of the foster care system.

The Store offers multiple paid internships for foster youth who are ready to work but lack the skills and experience needed to land a job.

The Store affords young adults aging out of foster care the opportunity to stretch their dollar while purchasing items they need to establish their new independent lives.

The Store generates revenue that goes directly back to the programs at David & Margaret to support foster youth; renewing hope and inspiring change.

DAVE & MAGGIE'S CAFE

Dave & Maggie's Café is part of David & Margaret Youth and Family Service's Youth Workforce Training Program, providing six part-time paid culinary internships for youth who are transitioning out of foster care and into independent living.

With every purchase made, foster youth learn new skills and gain self-sufficiency.



Youth Workforce Training Program



“ I really appreciate being able to do an internship here before I try to get a job on my own. I've never had one before and really didn't know what to expect. I love Jessie, the Employment Coach so much – she worked a lot with me before I even started, and there was so much I didn't know. The store staff are really supportive – if I mess up, they help explain what happened and how I can do it better the next time. It makes me feel safe.”

– a YWTP intern

Participants **43**

Internships **15**

Gender



58%



42%

Ethnicity



African American

14%



Hispanic / Latino

75%



Caucasian

9%



Other / Multicultural

2%

Language Preference



100%

Age 16-25 **100%**

Economic Status

Below Poverty **100%**

TRANSITIONAL AGE YOUTH HOUSING PROGRAMS

David & Margaret is one of the leading regional providers of services and programs for youth who are transitioning out of foster care or the juvenile probation system and into independent living. Some of the services provided include case management; life skills workshops, such as money management, cooking; social events such as group breakfasts, outings to museums; vocational training; and individual mental health services.



My case worker is amazing. She always has a smile and makes me smile. She's very understanding with stuff, and always has the right answers for what I'm asking for. She's good in getting in contact with me. She truly does an amazing job."

– a Transitional Housing Youth

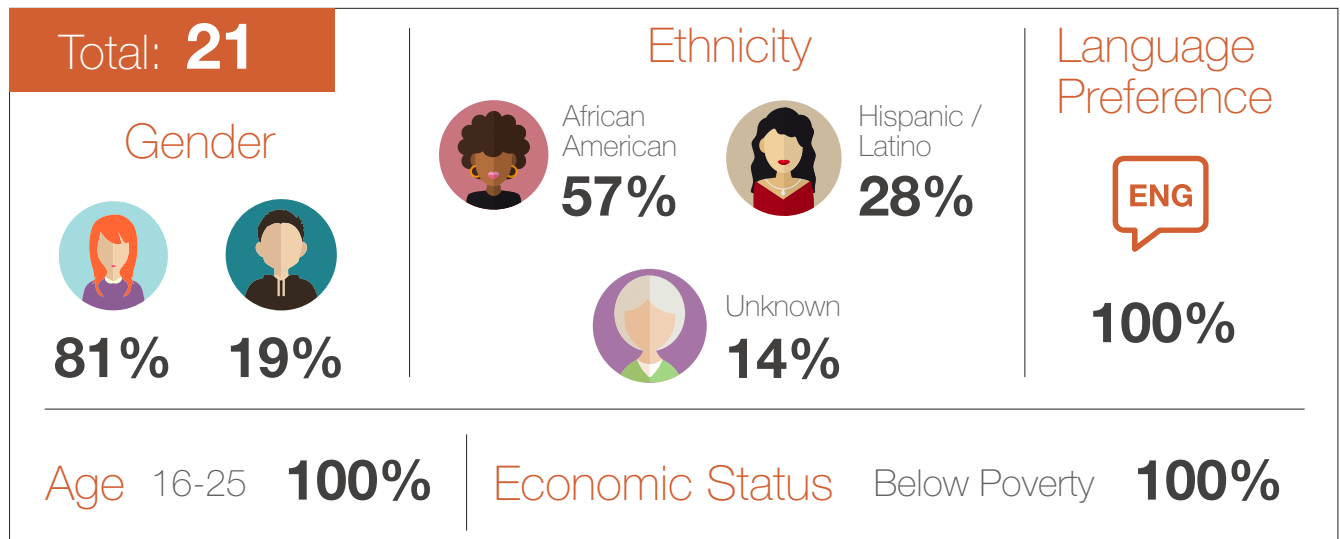


Cedar Springs Permanent Supportive Housing



I met a youth at a previous job when he was in Residential. He had several behavioral issues that he worked on from when I met him at the age of 15 until I left when he was 17. He then appeared at our Transitional Housing Program orientation, where I observed a well-put-together new young man. He interviewed well, highlighting his new independent living skills and was accepted into the program. He is now a participant in our Transitional Housing Program."

– Jessie Sandoval, employment specialist, Transitional Living Programs



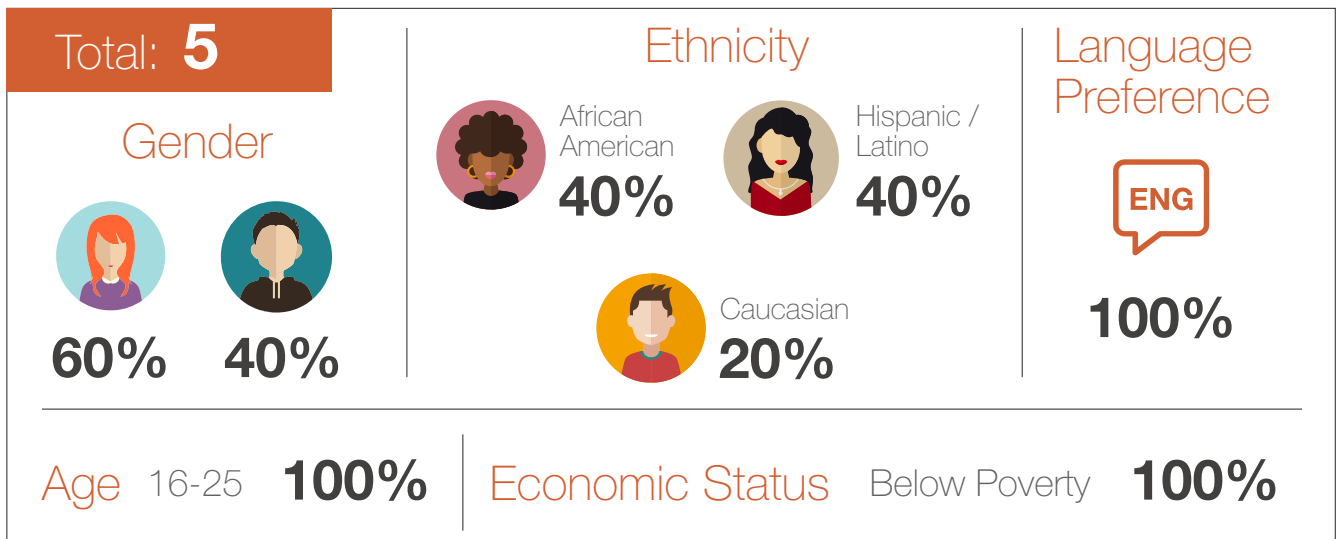


Transitional Housing Plus



Ray Ann, who entered the foster care system at age 5, was 21 when she found David & Margaret Youth and Family Services and its Transitional Housing Plus Program (THP Plus) - a program that helps youth aging out of foster care by providing apartments and supportive services as long as they are working or are in school. While in the THP Plus, Ray Ann had her rent paid and lived in a shared apartment with another foster youth. She also received supportive services, including a weekly check-in with her social worker. With her housing secure and with the support of David & Margaret staff, Ray Ann was able to focus on finding a job. She thought of several different paths, but ultimately chose to work as a caregiver for individuals who have developmental delays. The work has given her a sense of purpose and inspired her to set a goal of going to nursing school. She has taken some classes at Mt. San Antonio Community College and has a goal of getting her AA, so she can move on to a nursing degree."

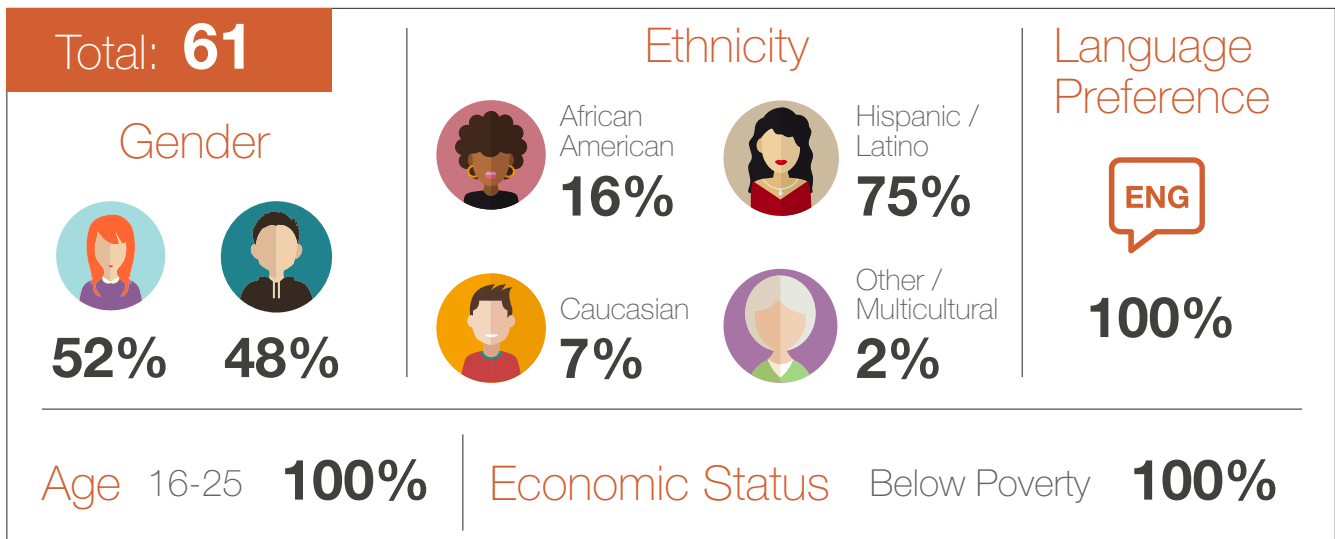
- Amy Gonzalez, Transitional living social worker



Transitional Housing Program + Foster Care (THP+FC)



Twenty-year-old Joel had been in foster care for over half of his life. He lived in eight group homes and with three different foster families, and eventually became a participant in the Transitional Housing Program Plus Foster Care (THP+FC) at David & Margaret. His apartment and some supportive services he received, like regular sessions with his social worker, were provided as long as he was in school or employed. While living in the apartment provided for him by the THP+FC program, Joel successfully balanced being a full-time student at Mount San Antonio College, and a part-time job assisting former foster youth with case management services. Joel earned his associate's degree and has begun completing classes needed to transfer to Cal Poly Pomona, where he aspires to be a civil engineer. Joel has since transitioned out of foster care and moved into permanent supportive housing at Cedar Springs, the recently built apartment complex at David & Margaret.

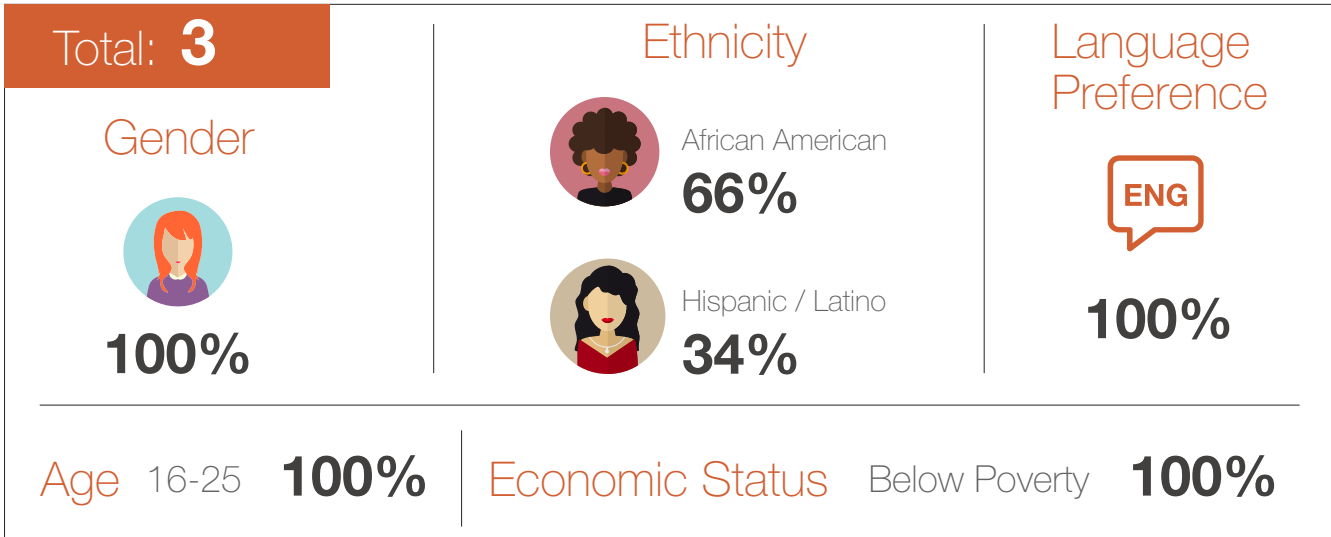


Supervised Independent Living Placement (SILP)



This is a good program for clients to explore and experiment with work and schools they are interested in. It gives them the time to see what they ARE drawn to – they're turning 18, 19, so they are still quite young. It opens their eyes and lets them see what life is like outside of a residential foster program. It also helps to determine what program they want to go into next."

- Jared Miyamoto, Cedar Springs services coordinator



Mental Health

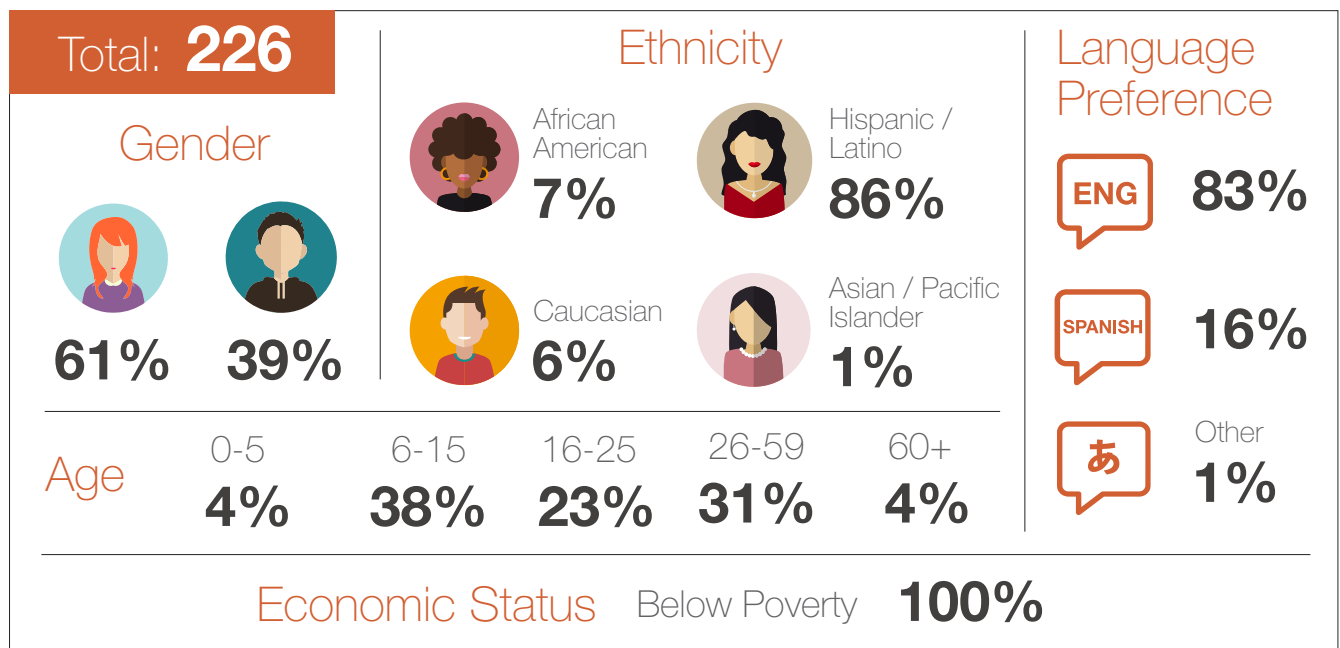


Accessible to Medi-Cal eligible youth through age 21, in a home, school or office setting, services include individual, group and family therapy, psychological testing, medication evaluation and monitoring, and case management. The Mental Health Services Act (Prop. 63) Full Service Partnership is an intensive services program that includes all Outpatient Mental Health Program services, as well as: 24/7 crisis intervention, possible services for the caregivers, and flexible funds that can be used to provide services and/or needed supplies for the caregiver and/or youth.



The staff was excellent in helping me. They came to my home when it was good for me. They were able to start services quickly after DCFS sent the referral, and they helped my child enormously. We are grateful for the services offered to us."

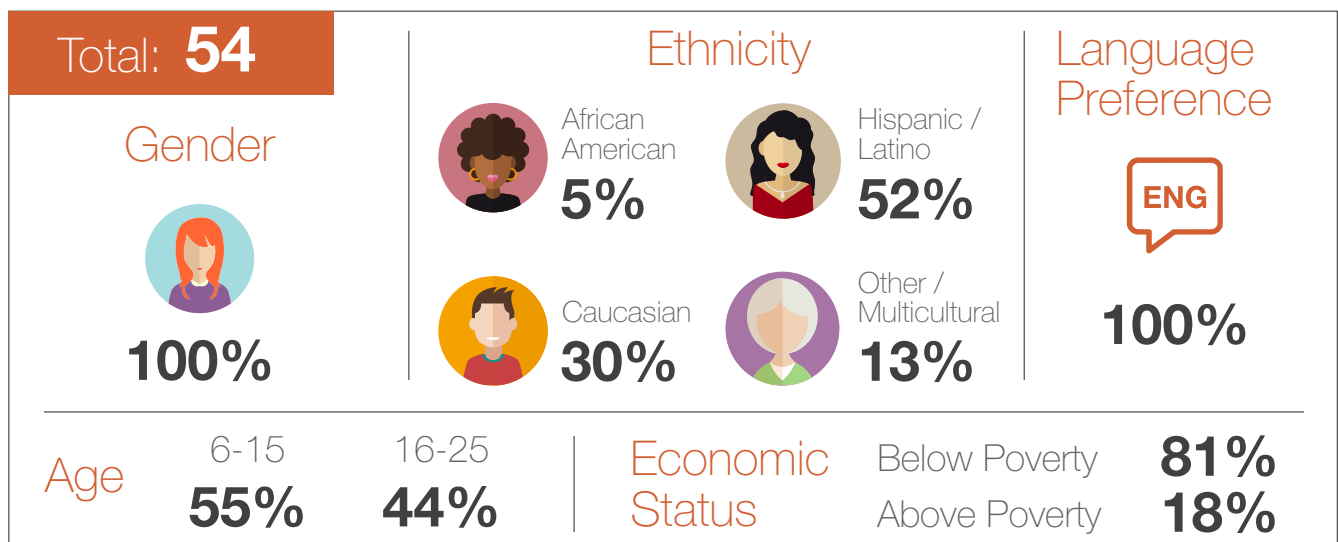
– a Parent



Joan Macy School



Joan Macy School is a specialized non-public school, grades 1 - 12, serving students referred by local school districts. The special education program features individualized education plans, small class sizes (12 students maximum), is gender specific (females), and offers transitional and vocational training.



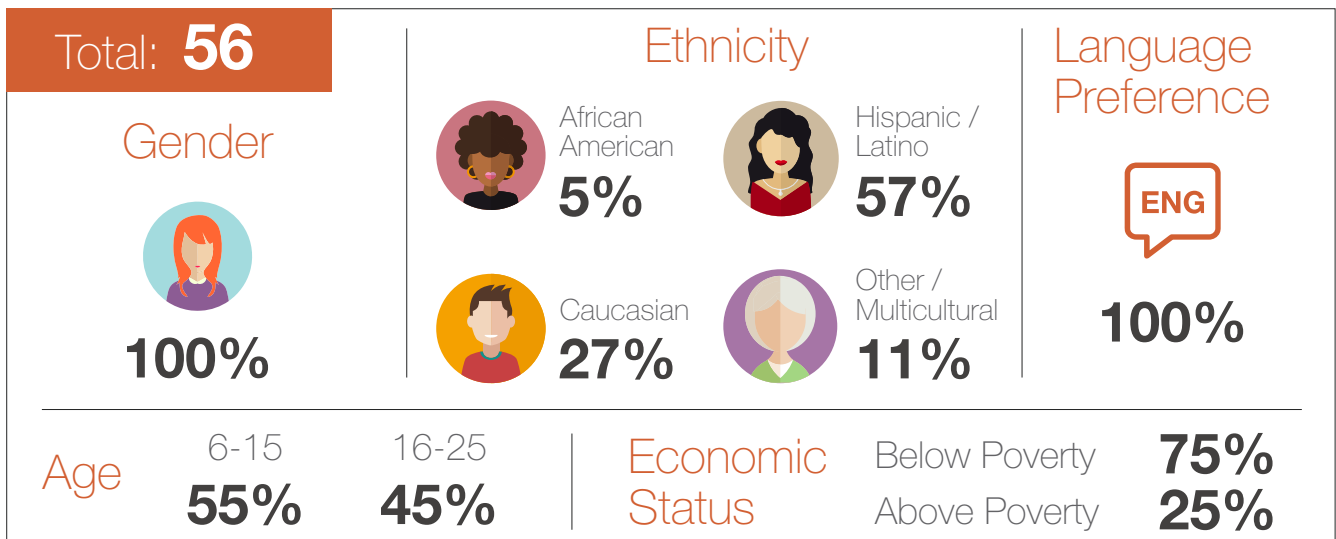
Joan Macy School (continued)



Eva came to Joan Macy as an angry 7th grader who had difficulty following a school routine, listening to teacher's direction and getting along well with her peers. Over the course of time, through five-plus years of ups and downs, learning curves, and eventual acceptance of the fact that she could truly be a successful student, Eva is the first in her family to graduate from high school. During this time, Eva came to embrace math, her once most dreaded school subject. Her strong computer and artistic skills have been put to good use creating yearbooks and amazing woodshop projects. Her art hangs on display in the school office. She has allowed us to see her compassionate, caring side that enjoys friendships made with peers as well as staff. It hasn't always been an easy road, but Eva has learned from her mistakes and is working to prepare herself for her future."

– Donna Miranda, Teacher

Designated Instructional Services Counseling





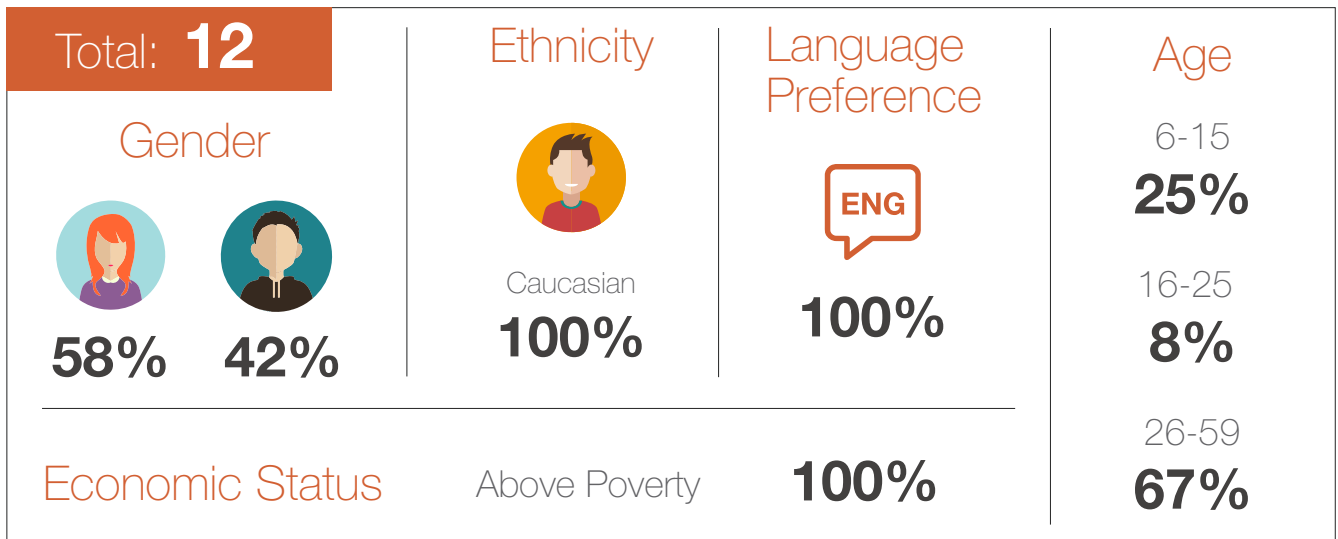
Learning Enhancement Center

The Learning Enhancement Center provides assessment and visual, auditory, and motor skills training for children age 5 and up and adults with learning difficulties. Benefits include improved academic performance, enhanced attention span and concentration, and an alternative to medication.



“My son went through the LEC program when he was in middle school because of a learning disability that affected his school work. He now works for North Dakota State University and is working on his master’s degree in higher education there. The LEC helped him to use learning tools that helped him become successful in life.”

– Wendy Clark-Paolini, parent



Foster Care and Adoption

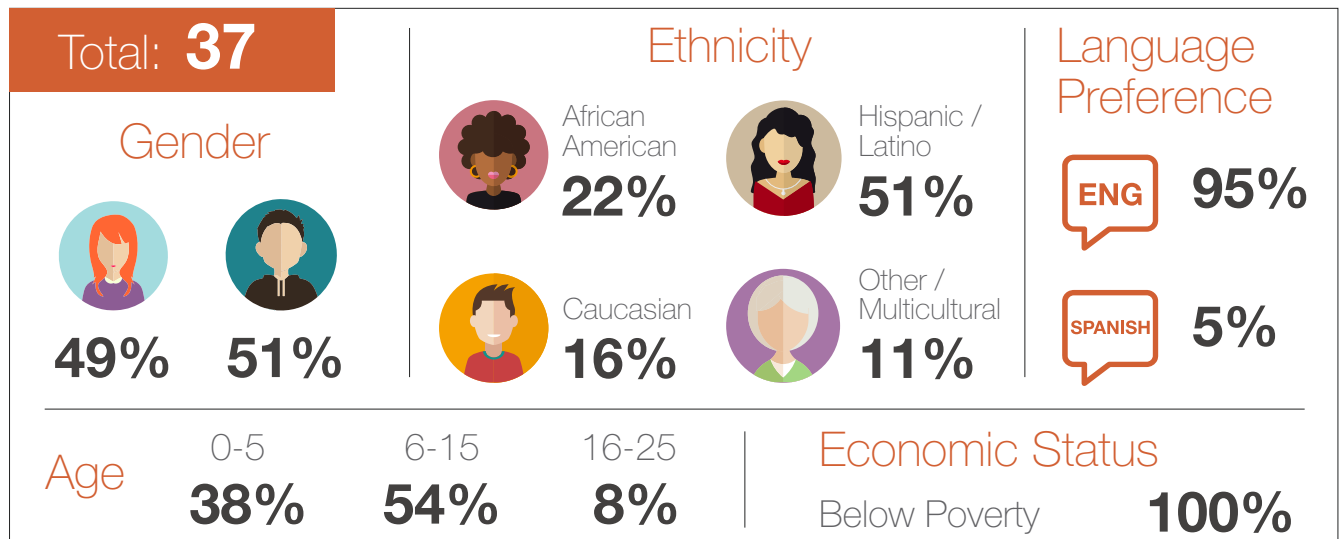


Our Foster Care and Adoption program guides potential applicants through the complex issues they will face as parents. The program features include an application process and documentation, 24-hour professional support, monthly foster parent support group, involvement with court process, foster parent certification and training, and adoption assistance.

Treatment foster care, also called therapeutic foster care, is out-of-home care by foster parents with specialized training to care for a wide variety of children and adolescents, usually those with significant emotional, behavioral, or social issues or medical needs. Treatment foster care is designed to provide safe and nurturing care to a child or youth in a more structured home environment than typical foster care.



Reggie, a foster parent in the treatment foster care program, is especially drawn to those who, because of behavioral issues, need intensive care and require special training on the part of the foster parent, in collaboration with case workers and the staff psychologist. *"I decided to see if I could contribute to them in some way," he says. "The reward comes when these children and youth, who are seeking love and attention, open up enough to become attached to him as a foster parent. That is when they can, together, start the work of helping the child heal from the trauma they have experienced."*

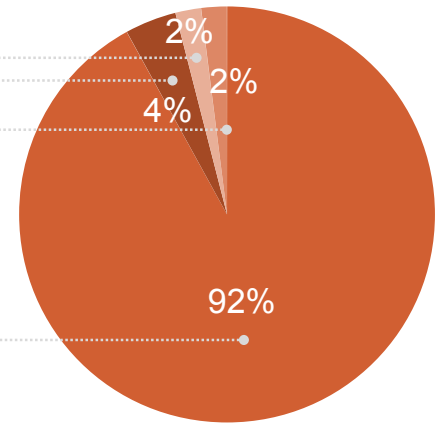


2017 Income and Expenses

INCOME

Programs	\$14,491,818
Warehouse	\$670,159
Fundraising	\$260,742
Other	\$327,574

TOTAL **\$15,750,293**

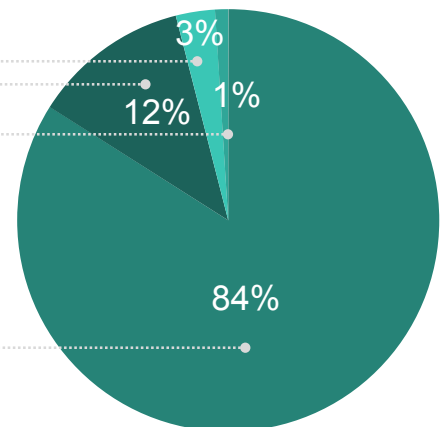


■ Programs ■ Warehouse ■ Fundraising ■ Other

EXPENSES

Programs	\$13,456,350
Administration	\$1,872,838
Warehouse	\$469,280
Fundraising	\$205,801

TOTAL **\$16,007,478**



■ Programs ■ Administration ■ Warehouse ■ Fundraising

2017 Donors

\$10,000 and above

In-N-Out Burger Foundation
The Sacchi Foundation
Escrow World, Inc.

Inland Empire United Way
Carl Wynn Foundation
Wells Fargo Bank, N.A.

\$5,000-\$9,999

Sabina Sullivan
Helen V. Brame Trust
The UMC General Council on Finance and Administration
Brian Bowcock

\$1,000-\$4,999

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\$500-\$999

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